Resources for the Unhoused

Call 2-1-1. Operators have all the updates and send callers to the appropriate numbers below.

If you are or you know someone who is fleeing domestic violence, sexual assault, or human trafficking:
- If it is immediate danger, call 911.
- Call 211 or 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter, and housing information.

Contact a Housing Resource Center in Your Area.

Due to the pandemic, some Housing Resource Centers in Alameda County have suspended/reduced drop-in services and may provide housing support over the phone.

At this time, there may be interruptions to regularly scheduled drop-in hours and services due to COVID-19. Utilize phone lines when possible.

**Oakland**

Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, please contact BACS Keep Oakland Housed Program.

Bay Area Community Services (BACS) Keep Oakland Housed Program
Phone: (510) 613-0330 ext. 2
Email: KeepOaklandHoused@bayareacs.org
Website: https://www.keepoaklandhoused.org

**Unsheltered Adults**
- **Downtown Oakland:**
  BACS Coordinated Entry
  Phone: (510) 658-9480
  Email: KeepOaklandHoused@bayareacs.org
  Address: 629 Oakland Avenue, Oakland, CA 94611
  Walk-In Hours: Monday - Friday, 12:00 p.m. - 3:00 p.m.
  Website: https://www.keepoaklandhoused.org

- **West Oakland:**
  Building Opportunities for Self Sufficiency (BOSS) Coordinated Entry
  Phone: (510) 844-8580
  Email: info@self-sufficiency.org
  Address: 2811 Adeline Street, Oakland, CA 94608
  Walk-In Hours: Monday, Tuesday, Thursday, Friday, 10:00 a.m. - 2:00 p.m.
  Website: https://www.self-sufficiency.org

- **East Oakland:**
  East Oakland Community Project (EOCP) Entry
  Phone: (510) 463-4601
  Email: info@eocp.net
  Address: 7515 International Blvd., Oakland, CA 94621
  Walk-In Hours: Thursday and Friday, 10:00 a.m. - 3:00 p.m.
  Website: https://www.eocp.net

**Unsheltered Families** (with a child under 18)
Family Front Door
Phone: (510) 808-7410 ext. 282
If you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at (510) 435-2772.

**Mid County**

- West (San Leandro and Alameda) Unsheltered Adults/Families:
  - Building Futures - Alameda
  - Phone: (510) 201-0203
  - Email: info@bfwc.org
  - Address: 2500 Barbers Point Road, Alameda, CA 94501
  - Walk-In Hours: Monday, 10:00 a.m. – 12:00 p.m.
  - Website: [https://bfwc.org](https://bfwc.org)

  - Building Futures – San Leandro
  - Phone: (510) 686-2332
  - Email: info@bfwc.org
  - Address: 1840 Fairway Drive, San Leandro, CA 94577
  - Walk-In Hours: Tuesday, 10:00 a.m. – 2:00 p.m.
  - Website: [https://bfwc.org](https://bfwc.org)

- East (Hayward and Unincorporated) Unsheltered Adults/Families:
  - Bay Area Community Services (BACS) - Hayward
  - Phone: (510) 247-8235
  - Email: HaywardHRC@bayareacs.org
  - Address: 590 B Street, Hayward, CA 94541
  - Walk-In Hours: Tuesday and Thursday, 1:00 p.m. -4:00 p.m.
  - Website: [https://bfwc.org](https://bfwc.org)

**Unsheltered Transitional Aged Youth 18-24 Years Old (Open to all Alameda County Youth - Current Location in Oakland)**

Youth are also able to go to adult and family access points.

- Covenant House
  - Phone: (510) 379-1010 (ask for the Wellness Center)
  - Email: info@covenanthousecalifornia.org
  - Address: 200 Harrison Street, Oakland, CA 94607
  - Walk-In Hours: Tuesday and Thursday, 1:00 p.m. -3 p.m.
  - Website: [https://www.covenanthouse.org](https://www.covenanthouse.org)