



ALAMEDA COUNTY MEDICAL CENTER

# Alameda County Board of Supervisors

Health Committee  
Hearing

December 12, 2011





ALAMEDA COUNTY MEDICAL CENTER

## HOSPITALS

### HIGHLAND HOSPITAL

1411 East 31st Street  
Oakland, CA 94602  
(510) 437-4800

- 236 licensed beds
- Nationally recognized teaching facility.
- North County Trauma Center for Alameda County.
- The Emergency Department and Trauma Center treats approximately 80,000 patients annually.



### FAIRMONT HOSPITAL

15400 Foothill Blvd  
San Leandro, CA 94578  
(510) 437-4800

- 109 bed skilled nursing facility
- 50 bed acute rehabilitation specializing in
  - Occupational/Physical Therapy services
  - Speech Pathology/Audiology
- 109 skilled nursing beds
- A palliative care program for terminally ill patients
- Outpatient HIV clinic.



### JOHN GEORGE PSYCHIATRIC PAVILION

2060 Fairmont Dr  
San Leandro, CA 94578  
(510) 346-7500

- 80-bed facility, providing
- 24-hour acute Inpatient and Emergency Psychiatric Care and Voluntary Crisis Intervention
- John George Psychiatric Pavilion serves more than 12,000 patients annually





## Ambulatory Care Services

These three free standing clinics located throughout Alameda County provide primary health care services for adults and children; including:

- Primary Care
- Pediatrics
- Immunizations
- Family Planning
- HIV/AIDS testing
- Breast Health
  - Dental
  - Nutrition
  - Podiatry
- Tuberculosis Screening

### **WINTON WELLNESS CENTER**

24100 Amador St  
Suite 250  
Hayward, CA  
(510) 266-1700



### **NEWARK HEALTH CENTER**

6066 Civic Terrace  
Newark, CA 94560  
(510) 505-1600



### **EASTMONT WELLNESS CENTER**

6955 Foothill Blvd  
Suite 200  
Oakland, CA 94605  
(510) 567-5700



# ACMC Guiding Principles and Desired Positioning Statement

1. ACMC is committed to its core Mission
2. ACMC will pursue clinically integrated hospital-physician relationships
3. ACMC will strive to manage patient population health
4. ACMC will seek to address future changes to payment and care delivery models in a proactive matter
5. ACMC will continue to increase planning sophistication
6. ACMC will expand its delivery of healthcare services
7. ACMC will target a competitive financial trajectory

*As a fully integrated healthcare system, ACMC will continue to serve the residents of the Alameda County community through the competitive offering of high-quality, accessible, and cost-effective services*



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## Will there be a need for ACMC in the Post-Reform Environment?

- Teaching Institution
  - 48% of all physicians trained in a Public Hospital
- Trauma Center
- First Responders in a Disaster
- 23 Million Uninsured
  - Undocumented
  - Affordability
- 50% of all Newborns are born on Medi-Cal
- Role as an Employer

**“A Vibrant Safety Net makes for a vibrant provider community”**





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## Key Tactics:

- Improved Access
- Upgrade Equipment/Facilities
- Electronic Health Record
- Safety and Harm Reduction Initiatives
  - 50% Reduction in Harm in 18 months
    - Under Accountable Care Act (ACA):
      - By 2013 Penalties for high readmission rates
      - By 2015 Penalties for hospital-acquired infections





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## Build on our Strengths

- Language Interpretation and cultural sensitivity
- Providers' Relationship with their patients
- History of serving:
  - Patients with chronic disease and complex psycho-social issues
  - Low-income, uninsured patients





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# Primary and Specialty Care Access

## Completed:

- Recent renovation and expansion of Newark Health Center
- Recently expanded specialty care services:
  - Orthopedics
  - Optometry Services
  - Hepatitis C
  - Pain

## In-process:

- Committed to acquiring additional space at Eastmont Wellness Center
- Expanding Specialty Care on the Highland Campus (H4)
- Specialty Care Center (Satellite Building) slated to open 1<sup>st</sup> Quarter of 2013

**Goal: 30 Day Access in all specialties**



# Upgrades to Facilities & Equipment

- Development of a Cardiovascular Product Line
- Commitment to significantly upgrading Imaging Equipment at ACMC



# Upgrades to Facilities & Equipment



- Purchased from City of Newark
- Totally renovated:
  - Doubled capacity
  - Added Imaging Services
  - Specialty Care



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## Bridges to Reform

DSRIP—

Delivery System Reform Incentive Pool

- Infrastructure Development
- Innovation and Design
- Population-focused Improvement





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## DSRIP Continued

- Funding the expansion of Primary and Specialty Care Services
- Expanding Care Management Models:
  - Complex Care Clinic
  - Patient Flow in the Emergency Department
- Patient Safety Initiatives
  - Reducing Hospital Acquired Pressure ulcers
  - Preventing Central Line Infections





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## Electronic Health Record

- ACMC's commitment \$78M
- NextGen for Ambulatory
  - CBO Relationship
  - 1<sup>st</sup> "go-live" Eastmont in Feb. 2011
- Health Information Exchanges (HIEs)
  - Governing Member on new Bay Area Health Information Exchange





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Questions?

